

6.5. when the hotline can't assist

In some cases, the Presidential Hotline is not able to resolve issues. These include:

- Requests to fund studies.
- Requests for employment.

However, the call center will provide contact information where possible.

7. HOW DO I APPLY FOR VACANCY?

- The first step is sending a job inquiry is knowing who to send it too.
- Introduce yourself and state your intentions.
- Indicate your contact details and language and proficiency.
- Outline your experience and skills.
- Outline your educational qualifications.
- State any achievement of community participation.
- Indicate the references.
- You then have to declare and sign.
- You can submit the application or send through the post.

8. HOW DO I PAY MY TRAFFIC FINES?

You can pay using the following methods:

- Speed points
- Cash
- Direct deposit

N.B Summon no is always important when paying an offender must consult the office with the traffic fine before making payment. The office must verify whether is good for payment or not the officer assisting offender must sign the ticket on the bottom to show that he/she check the ticket for payment.

9. HOW DO I BOOK FOR MY LEARNERS LICENCE? NB: APPLICANTS MUST APPLY IN PERSON

REQUIREMENTS:

- Acceptable identification of the applicants.
- Two black and white photos.
- Proof of residence
- Form LL1 must be completed at DLTC (Driving Licensing Testing Centre).
- Medical certificate from (MC) is required if the applicant is 65 years of age or older.
- Eye test must be conducted.
- Application fee of R159 must be paid at the cashier.
- After payment, date and time shall be given to the applicant.
- Date of the applicant shall write using Computerized Learner Licence and results will be issued by the computer.
- If the applicant passes the issue fee of R57 must be paid to the cashier.