

Q

1.HOW, DO I PAY MUNICIPAL RATES?

You can pay using the following methods:

- Speed point.
- Cash.
- Direct deposit (bank transfers)
- Pay at (Shoprite, Boxer, pick n Pay, Pep home, game.

A

N.B Direct deposit and pay at transaction appears in our municipal bank statement.

Speed point and cash can be done in our head office and Mutale cashiering point.

Q

2.HOW, DO I ACCESS TENDER DOCUMENTS?

A

Tender documents are accessible from Thulamela Municipality head office, civic center at office number 2 (procurement office) at R3-00.

Tender documents can alternatively be downloaded free from Thulamela Municipality website(www.thulamela.gov.za) including standard municipal Bid documents (MBD forms) downloadable from supply chain management forms subfolder.

Q

3.HOW, DO I REGISTER AS AN INDIGENT?

For a household to qualify as an indigent, a household should comply with the following:

- The applicant must be a permanent resident of Thulamela Municipality.
- The applicant must be a South African Citizen.

A

·If the applicant had many properties, He/She must register only one household.

- The property must only be used for residential purposes.
- All households that are child headed, including those who are eighteen (18) of age can apply for the indigent support.
- The onus for applying for indigent subsidy rest with the consumer who cannot afford to pay the full municipality.

